# Multiple Price List Underestimates Consumer Valuation and Demand 

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## Background

$\square$ Multiple Price List ${ }^{1,2}$ is an increasingly popular method for eliciting preferences.
$\square$ It remains unclear whether preferences elicited under MPL are comparable to those elicited under theoretically equivalent methods such as the Becker-DeGroot-Marschak method. ${ }^{3}$

Studies 1 \& 2: WTP for a movie is lower when elicited using MPL (vs. BDM)
Design. University students (Study 1, $N=340$ ) and MTurk workers (Study 2, $N=1,215$ ) were assigned to between-subjects conditions and indicated their WTP for a preferred movie.


Results of Study 1. HWTP = Hypothetical Willingness-to-Pay


Results of Study 2.

Studies 3 \& 4 ( $N=800$ ): MPL-BDM difference is robust across products and price ranges

| Product | BDM | MPL | Difference |
| :---: | :---: | :---: | :---: |
| 12-piece chocolate gift box | $\$ 20.69$ | $\$ 12.42$ | $p<.001, d=0.75$ |
| 30-minute massage | $\$ 59.70$ | $\$ 40.42$ | $p<.001, d=0.47$ |
| 2-hour cleaning service | $\$ 98.60$ | $\$ 56.44$ | $p<.001, d=0.80$ |
| \$20 Amazon gift card | $\$ 17.77$ | $\$ 15.42$ | $p<.001, d=0.39$ |
| Vacuum cleaner | $\$ 78.74$ | $\$ 55.58$ | $p<.001, d=0.57$ |

## Main Findings

$\square$ MPL lowers willingness-to-pay significantly $\square$ MPL underestimates market demand.

- MPL could cause a floor effect in valuation, making it harder for researchers to find real effects.


What is the highest amount of money (in US dollars) you would be willing to pay for this USB cable? Please indicate whether you would "Prefer USB Cable" or "Prefer Money", for each of the following amounts of money.

|  | Prefer USB Cable | Prefer Money |
| :---: | :---: | :---: |
| \$0.50 | $\bullet$ | $\bigcirc$ |
| \$1.00 | - | $\bigcirc$ |
| \$1.50 | $\bullet$ | $\bigcirc$ |
| \$2.00 | $\bullet$ | 0 |
| \$2.50 | - | $\bigcirc$ |
| \$3.00 | $\bigcirc$ | 0 |
| \$3.50 | $\bigcirc$ | $\bigcirc$ |
| \$4.00 | $\bullet$ | $\bigcirc$ |
| \$4.50 | $\bigcirc$ | $\bullet$ |
| \$5.00 | $\bigcirc$ | $\bullet$ |
| \$5.50 | $\bigcirc$ | $\bigcirc$ |
| \$6.00 | $\bigcirc$ | $\bigcirc$ |

Example of Multiple Price List

Studies 5 \& 6 ( $N=1,305$ ): MPL-BDM difference is robust across design features of MPL
MPL-BDM difference exists, whether:
$\square$ "Prefer Money" is on the right side or the left side;
$\square$ Price increments are $\$ 0.05, \$ 0.25, \$ 0.50$, or $\$ 1.00$;

- Participants have to click to make a decision for each price, or only click on the two prices bracketing the switching price.

Studies 7 \& 8 ( $N=1,592$ ): MPL underestimates market demand
Choice at Fixed Price (FP): participants make only 1 decision (Yes/No) condition $\square$ BDM $\square$ FP $\square$ MPL


Study 9 ( $N=801$ ): MPL obscures real effects Design. MTurk workers were assigned to between-subjects conditions in 2 (Format: Digital vs. Physical) $\times 2$ (Method: BDM vs. MPL) design Format $\square$ Digtal $\square$ Physical


Study 10 ( $N=902$ ): Difference seems partially driven by salience of money / opportunity cost Describing the options as "Buy [Product]" and "Not Buy [Product]" attenuates (but does not eliminate) the MPL-BDM difference.


## References

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