Does Diversity Count? Feedback to Boost Representation.



What Happens When We Learn What Fraction of Our Last Few Selectees Were Women (or Racial Minorities)? ASPREDICTED

Background

Decisions about who we select, promote, and assign to groups shape who holds positions of power. Feedback focuses attention and helps us calibrate our goals. We show providing feedback on past selectees' gender and race - attributes on which discrimination is unseemly - leads to increased future selections of women and racial minorities. Conversely, feedback on more neutral attributes of past selectees (e.g., expertise, productivity) does not change future decisions.

Prediction Feedback on past selectees'... ...attributes on which ..attributes on which discrimination discrimination not typically deemed typically deemed unseemly unseemly (e.g., race, gender) (e.g., expertise, productivity) Motivation to respond without prejudice No change in selection Increases selection of of candidates with this candidates with this attribute attribute

Study 1 (N=1,000)

(Gender feedback promotes selecting women)

- Select 6 business leaders for panel
- Random assignment to receive feedback targeting 3 of the following 4 attributes of 6 panelists selected:

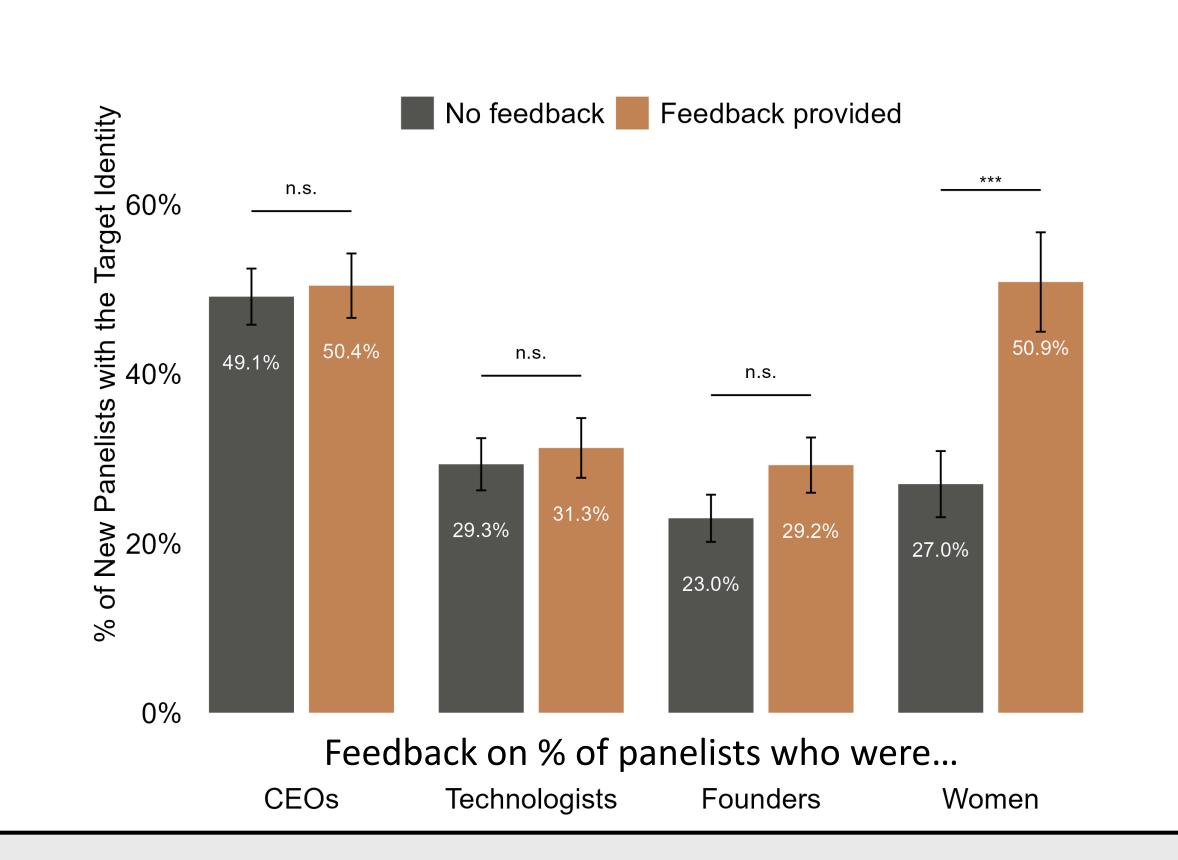
% CEOs

% Technologists

% Founders

% Women

- Asked to add a 7th panelist
- **DV**: Identity of the 7th panelist



Study 2 (N=1,000)

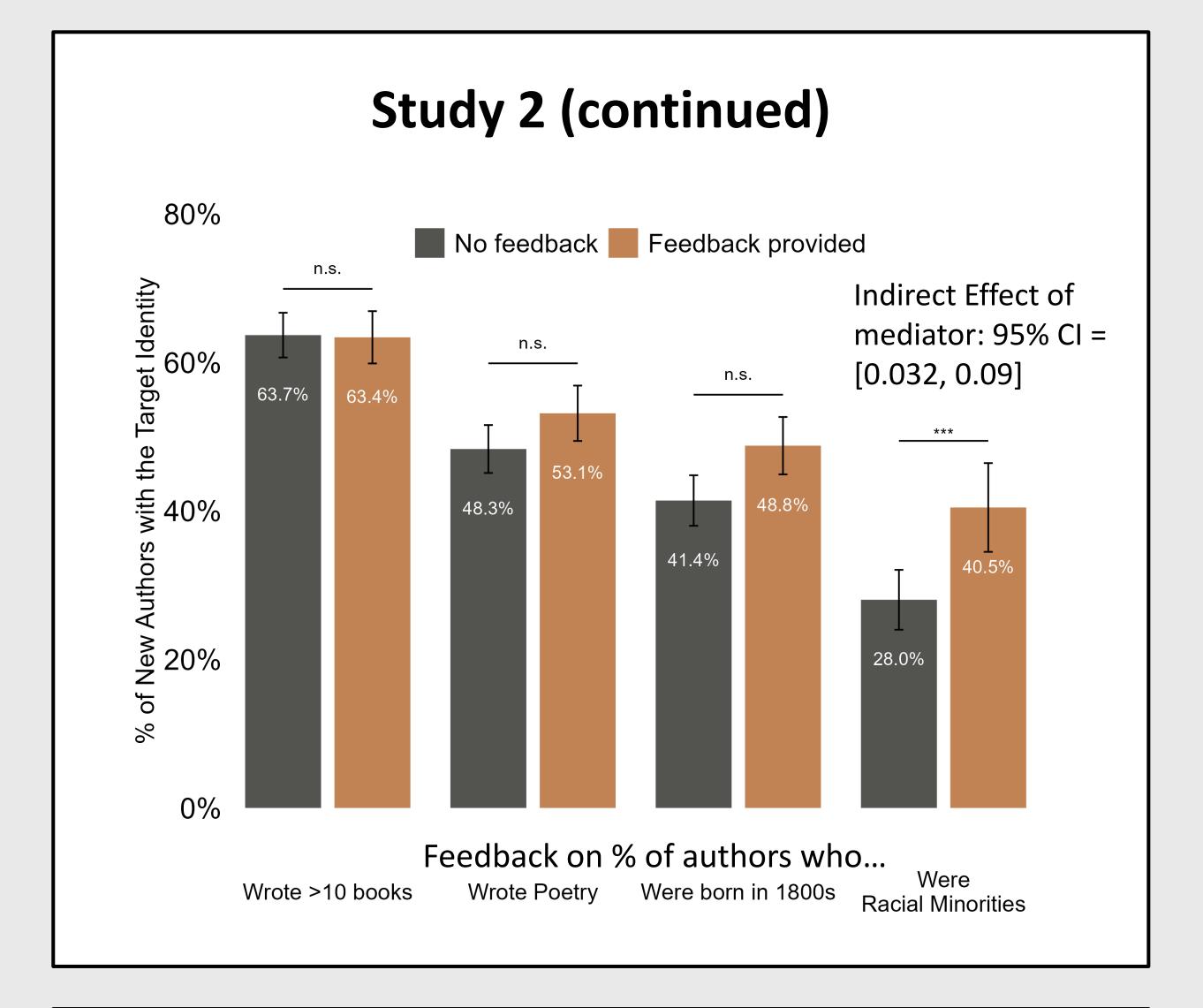
(Race feedback promotes selecting URMs)

- Select 6 authors for library reading list
- Random assignment to receive feedback targeting 3 of the following 4 attributes of authors selected:

% Poets

% Wrote >10 books % Born in 1800s % Racial Minorities

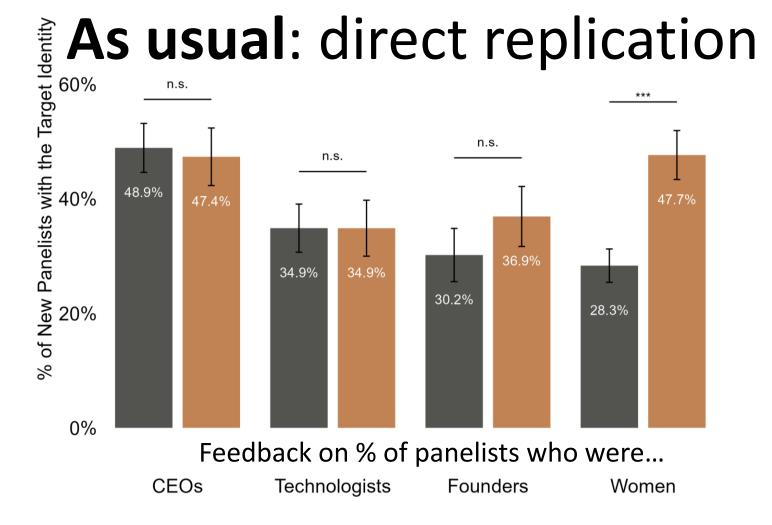
- Asked to add a 7th author
- **DV**: Identity of the 7th author
- **Mediator:** Motivation to respond without prejudice (Plant & Devine, 1998)



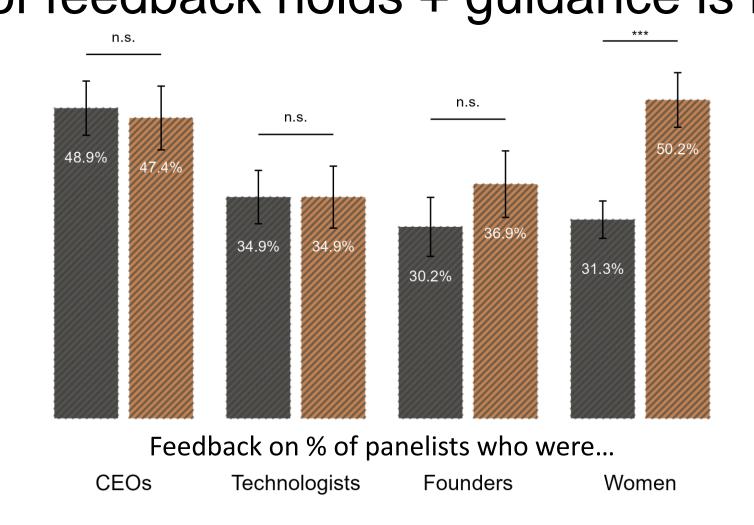
Study 3 (N=1,000)

(Encouraging diversity does not moderate the effect)

- Replication of Study 1
- 2 x 2: Half of participants also encouraged to focus on diversity when adding a 7th panelist



With guidance to focus more on diversity: effect of feedback holds + guidance is impotent

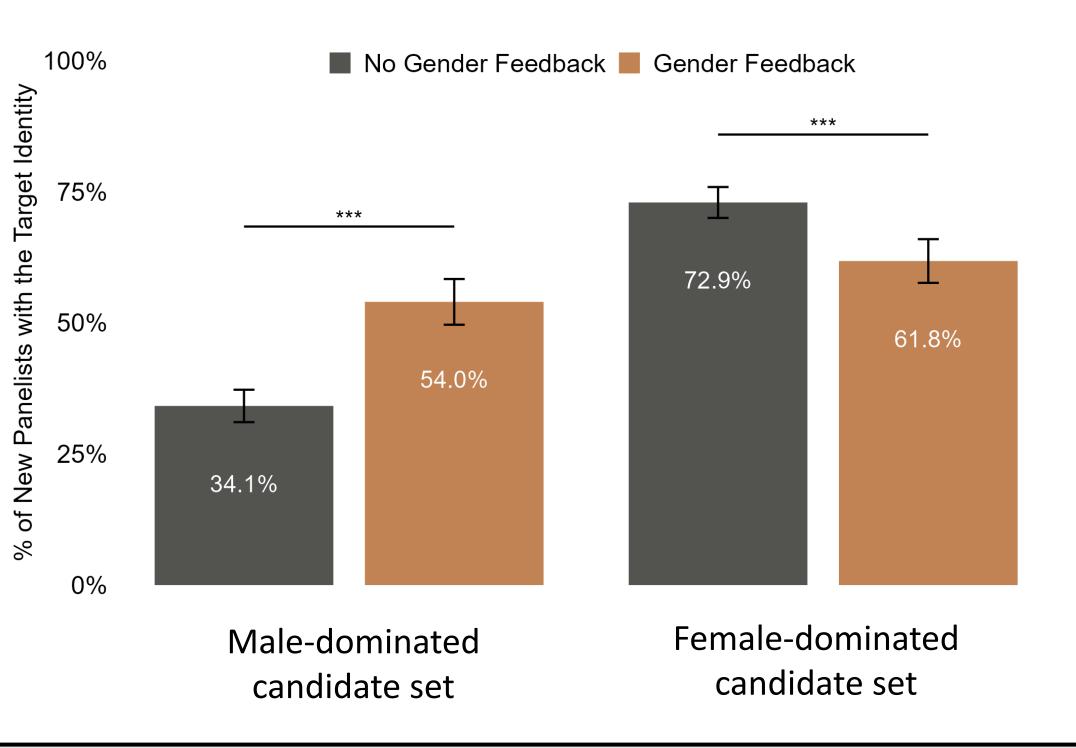


Study 4 (N=1,000)

All studies were pre-registered.

(Base rate moderates the effect of feedback)

- Select 6 business leaders for panel
- Random assignment to receive feedback targeting:
 - % Founder & % Technologist
 - % Founder, % Technologist & % Women
- 2 x 2: Half of participants assigned to select panel from a male-dominated set of leaders, half from a female-dominated set.



Summary

Providing feedback about the gender and race of past selectees leads to significant increases in the subsequent selection of women and racial minorities, respectively. By contrast, feedback on other attributes of past selectees (on which discrimination isn't unseemly), such as expertise or productivity, does not alter the subsequent selection of those with the targeted attributes (e.g., greater expertise or productivity).

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