Virtual reality for philanthropy: An immersive approach to attract (young) donors

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Motivation

When it comes to philanthropy, millennials value:

- Purposeful work¹
- Emotional engagement¹
- Visible impact¹
- A cause rather than an institution²

They also tend to:

- Appreciate experiential learning¹
- Prefer to connect using technology²

VR could be a new fundraising method that appeals to these preferences

Hypotheses

Compared to the same experience on a screen, VR will:

- Increase donations³
- Increase the intention to donate regularly^{4,5}
- Increase emotions related to the experience and social presence ^{3,4,5}
- Increase physiological arousal

Conclusions

VR may be a viable fundraising tool

- Trend towards increasing donations
- Significant increase in the belief that people will donate regularly

VR also increases:

- Physiological arousal
- Emotions & perceptions related to the experience

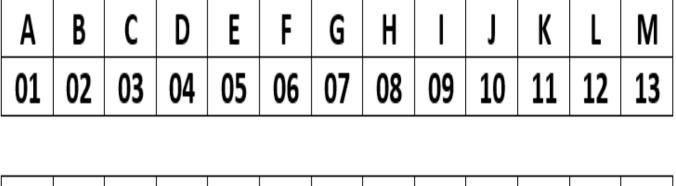
References

- 1. Gorczyca, M. & Hartman, R. L. The New Face of Philanthropy: The Role of Intrinsic Motivation in Millennials' Attitudes and Intent. J. Nonprofit Public Sect. Mark. 29, 415–433 (2017).
- 2. Feldman, D., Nixon, J., Brady, J., Brainer-Banker, L. & Wheeler, L. The 2013 Millenial Impact report. Tech Rep. West Palm Beach Fla. Arch

4. Yoo, S.-C. & Drumwright, M. Nonprofit fundraising with virtual reality. Nonprofit Manag. Leadersh. 29, 11–27 (2018).

- 3. Nelson, K. M., Anggraini, E. & Schlüter, A. Virtual reality as a tool for environmental conservation and fundraising. PLOS ONE 15, e0223631 (2020).
- 5. Kandaurova, M. & Lee, S. H. (Mark). The effects of Virtual Reality (VR) on charitable giving: The role of empathy, guilt, responsibility, and social exclusion. J. Bus. Res. 100, 571–580 (2019).

Real effort task



N	0	Ρ	Q	R	S	T	-	٧	W	X	γ	Z
14	15	16	17	18	19	20	21	22	23	24	25	26



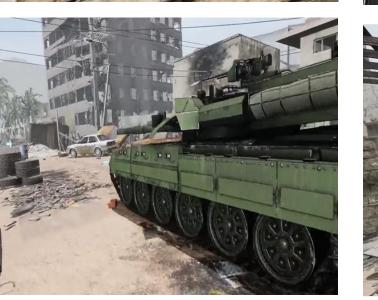
2-minute translation task
Earn real money: 3 to 5 CHF
(mean 10.6)

Methods

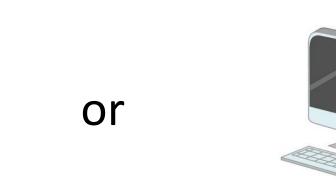
Scenario: The Escape











Real donation solicited at the end

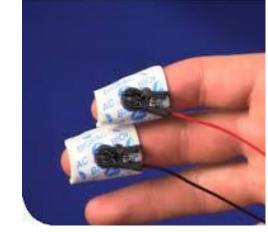
Measures





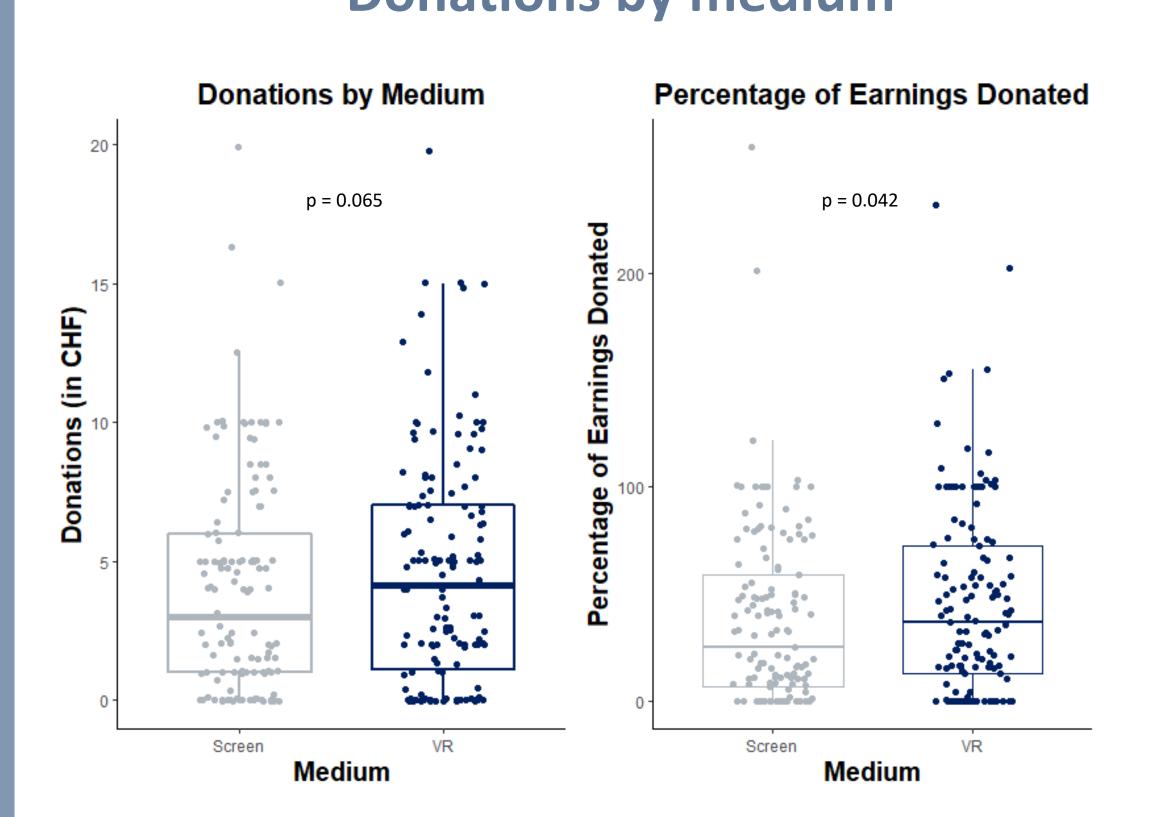
Perception of experience

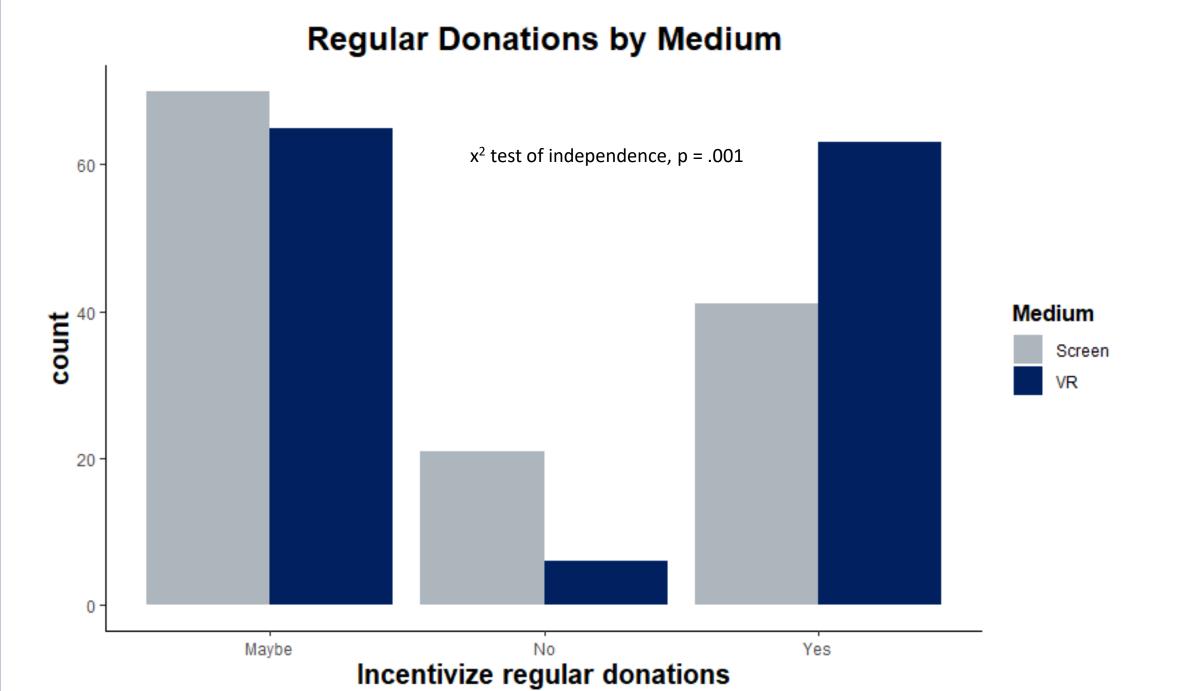




N: 267, between-subjects Duration: 30 minutes

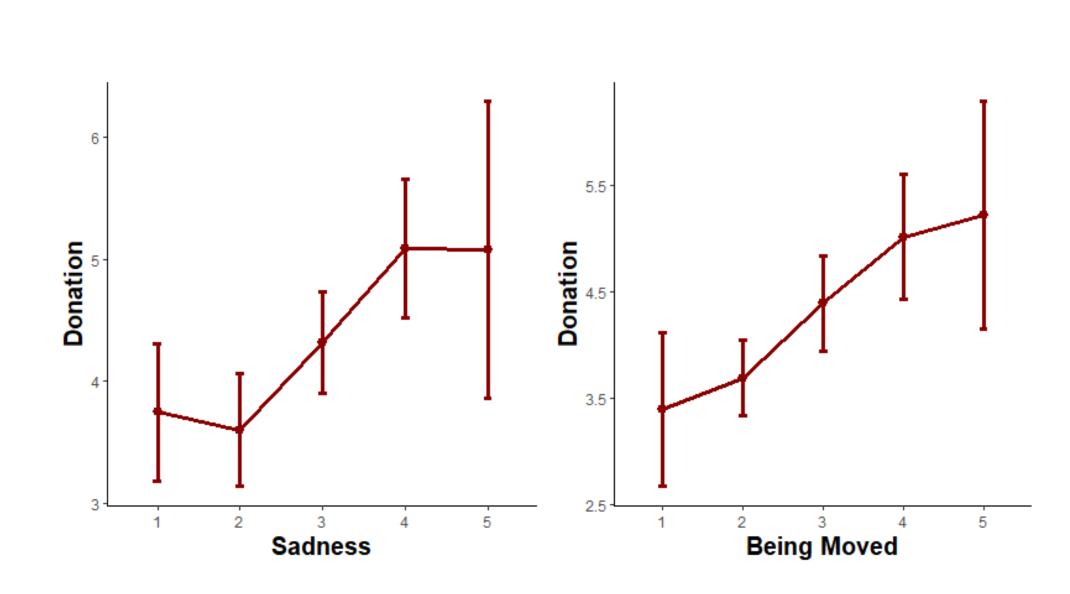
Donations by medium



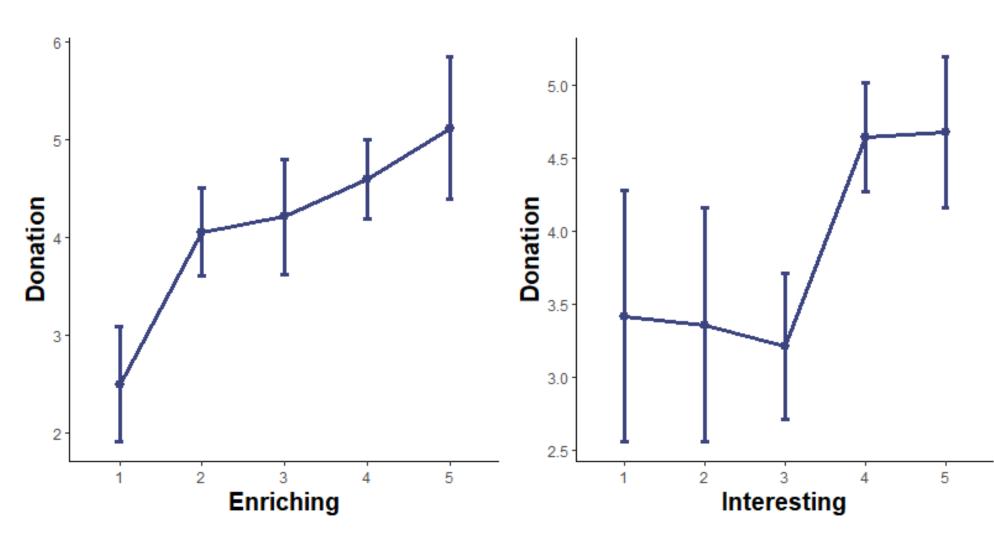


Results

Emotions



Perceptions



Emotions and perceptions increased by VR also increased donations

Physiological arousal

