# Do aggregate school ratings improve metacognitive knowledge of cue weights in school choice decisions? Trent N. Cash & Daniel M. Oppenheimer Carnegie Mellon University, Department of Social & Decision Sciences/Department of Psychology

## Abstract

- DMs lack metacognitive knowledge of how they use cues when making high-stakes, personal decisions.<sup>1</sup>
- We find that giving DMs an aggregationbased metacognitive aid – here, an aggregate school rating – doesn't improve metacognitive knowledge of cue weights

## Motivation

- DMs display limited metacognitive knowledge of cue weights in high-stakes, personal decisions.<sup>1</sup>
- DMs making high-stakes, personal decisions often have access to aggregation-based (meta-)cognitive aids,<sup>2</sup> such as hospital ratings and Aggregate School Ratings (ASRs) like US News & World Report
- We thus chose to evaluate the impact of these aids on metacognitive knowledge of cue weights in one prototypical high-stakes, personal decision domain: school choice.

### Methods

- MTurkers (n = 1,196) completed a choicebased conjoint survey in which they made 14 choices between 3 schools based on 7 (control) or 8 (experimental) cues. Ps then self-reported cue weights in percentages.
- In 5 experimental conditions, Ps were given each school's rating from a "new" ASR site. Across conditions, Ps saw different non-ASR cues and received different information about the ASR formula (see Table 1).

## **Table 1: Experimental Conditions**

Condition	ASR Given?	ASR Formula Known?* (Cue Set)	Non-ASR Cues***
Control	No	N/A	Academic
E1	Yes	Yes (Academic)	Academic
<b>E2</b>	Yes	No	Academic
<b>E3</b>	Yes	Yes (Academic)	Non-Academic
<b>E4</b>	Yes	No	Non-Academic
E5**	Yes	Yes (Non-Academic)	Non-Academic

\*ASR scores were randomly generated \*\*E5 was run as a follow up study \*\*\*The Academic/Non-Academic cue sets had 3 shared cues and 4 unique cues

## Analysis

- We estimated revealed cue weights from the CBC data using Hierarchical Bayes Estimation.<sup>3</sup>
- We then calculated correlations between participants' revealed cue weights and stated cue weights. For non-ASR cues, we averaged correlations across the 7 cues.
- We then used pairwise Fisher's r-to-z transformations to compare stated and revealed cue weight correlations for:
  - 1. ASR and non-ASR cues vs. this paradigm's optimal metacognitive knowledge benchmark of  $r = .79^{1}$
  - 2. Non-ASR cues across conditions

<sup>1</sup>Cash, T. N., & Oppenheimer, D. M. (under review). Metacognitive knowledge of preferences in high-stakes, personal decisions: A conjoint analysis of school choice. <sup>2</sup>Lovenheim, M.F., & Walsh, P. (2017). Does choice increase information? Evidence from online school search behavior. *Economics of Education Review, 62*, 91-103. https://doi.org/10.1016/j.econedurev.2017.11.002 <sup>3</sup>Sawtooth Software (2022). *Lighthouse Studio* (Version 9.14.2) [Computer software]. https://sawtoothsoftware.com/lighthouse-studio

### Figure 1: Correlations Between Stated and **Revealed Cue Weights, By Condition**



## **Results & Discussion**

- metacognitive aids.

## References

 Correlations for ASR and non-ASR cues were significantly below r = .79 (Zs > 4.01, ps < .001), suggesting DMs display sub-optimal metacognitive knowledge of cue weights in high-stakes, personal decisions with or without aggregation-based

 Correlations for non-ASR cues were not significantly different across conditions (Zs = 0.03 - 1.05, ps = .30 - 1.05) .98), suggesting aggregation-based metacognitive aids do not improve metacognitive knowledge of cue weights in high-stakes, personal decisions.

 Future work should replicate these findings in other high-stakes, personal domains (e.g., health, careers)