



# The Advice Less Taken

## On the Consequences of Receiving Unexpected Advice

Tobias R. Rebholz & Mandy Hütter, University of Tübingen

February 12, 2022, SJDM Conference 2021



STATISTICAL MODELING in PSYCHOLOGY

FREIBURG HEIDELBERG LANDAU MANNHEIM TÜBINGEN

# How many chocolate bars?

You will have a **second try incl. advice** on the next slide!

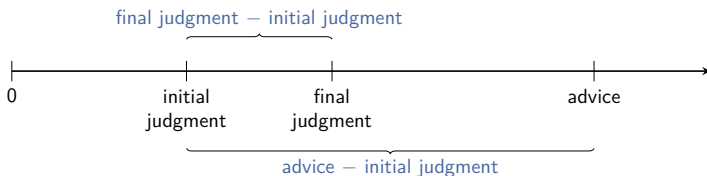


# How many chocolate bars?

One participant's guess: **129**



# Did you change your estimate on the second try?



- If you did change your estimate, in which direction and **by how much**?

– Weight of Advice: 
$$WOA = \frac{\text{final judgment} - \text{initial judgment}}{\text{advice} - \text{initial judgment}} \times 100$$

- Do the judgment formation processes (specifically advice weighting) depend on the **conventionally high expectation of advice** in traditional advice taking experiments?



## Lower expectation of advice may trigger ...

- A. ... lower levels of construal  $\Rightarrow$  less assimilative mindset
  - Construal Level Theory (e.g., Trope & Liberman, 2010)
  
- B. ... closing mental jobs  $\Rightarrow$  less open mindset
  - Evaluative Priming (e.g., Alexopoulos et al., 2012)
  
- C. ... cognitive dissonance  $\Rightarrow$  coping
  - Cognitive Dissonance (e.g., Knox & Inkster, 1968; Liberman & Förster, 2006)

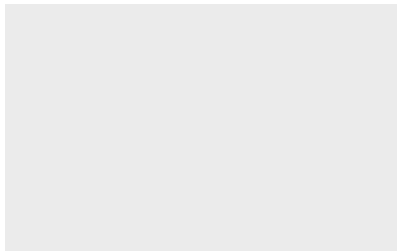
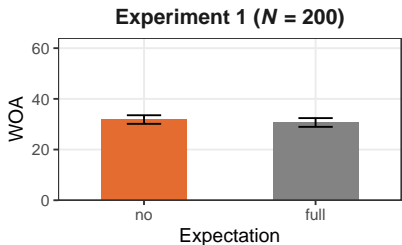
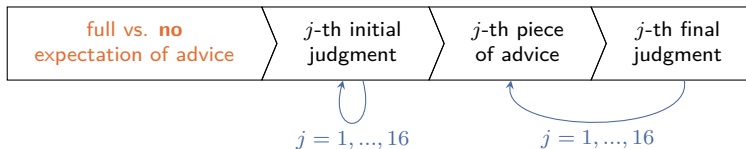


# Lower expectation of advice implies ...

1. ... a reduced weighting of unexpected advice.
  - Less assimilative mindset (Alexopoulos et al., 2012; Trope & Liberman, 2010) and/or cognitive dissonance (Knox & Inkster, 1968; Liberman & Förster, 2006)
2. ... diminished benefits from wise crowds.
  - Reduced advice weighting  $\Rightarrow$  attenuated increase in accuracy from initial to final judgment (e.g., Larrick et al., 2012)
3. ... internal sampling interference.
  - More narrow and less Thurstonian sampling (Juslin & Olsson, 1997; Sniezek & Buckley, 1995; Thurstone, 1927) + law of large numbers  $\Rightarrow$  more extreme and noisy (normalized) initial judgments

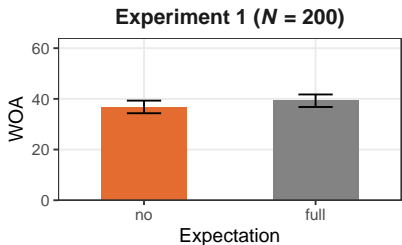
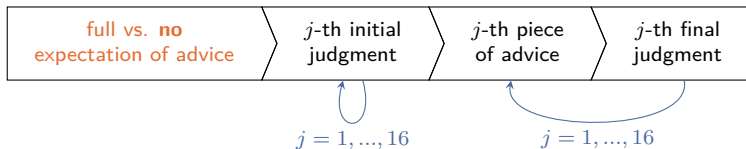


# Between Designs: Deterministic Expectations



*Note.* One-sided \*  $p < 0.05$ , \*\*  $p < 0.01$ , \*\*\*  $p < 0.001$  for fixed effects of expectation in multilevel models with random intercepts for participants and items. Data and material is available at [\href{https://osf.io/bez79/}](https://osf.io/bez79/).

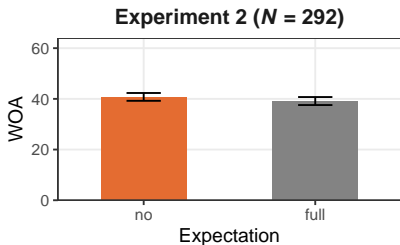
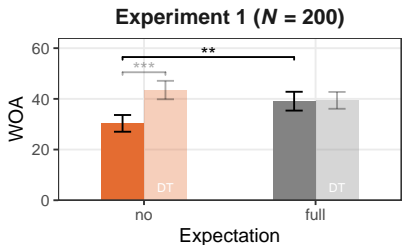
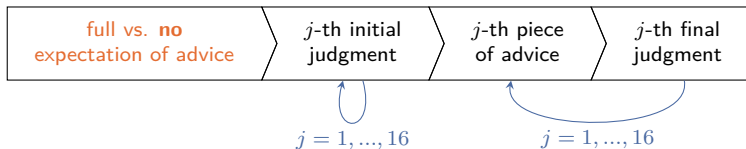
# Between Designs: Deterministic Expectations



*Note.* One-sided \*  $p < 0.05$ , \*\*  $p < 0.01$ , \*\*\*  $p < 0.001$  for fixed effects of expectation in multilevel models with random intercepts for participants and items. Data and material is available at [\href{https://osf.io/bez79/}](https://osf.io/bez79/).

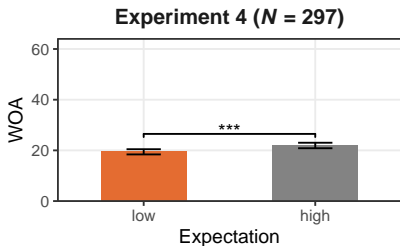
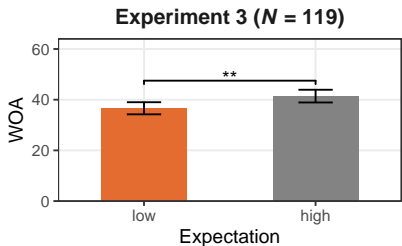
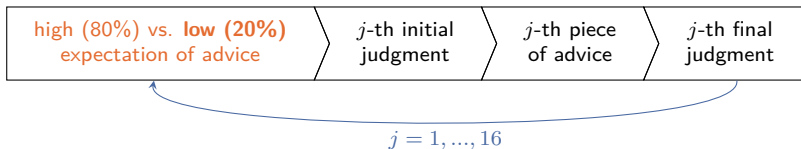


# Between Designs: Deterministic Expectations



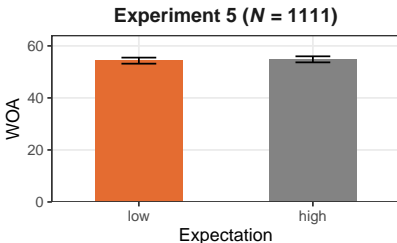
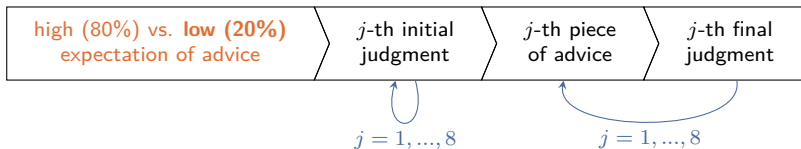
*Note.* One-sided \*  $p < 0.05$ , \*\*  $p < 0.01$ , \*\*\*  $p < 0.001$  for fixed effects of expectation in multilevel models with random intercepts for participants and items. Data and material is available at <https://osf.io/bez79/>.

# Within Designs: Probabilistic Expectations



*Note.* One-sided \*  $p < 0.05$ , \*\*  $p < 0.01$ , \*\*\*  $p < 0.001$  for fixed effects of expectation in multilevel models with random intercepts for participants and items. Data and material is available at [\href{https://osf.io/bez79/}](https://osf.io/bez79/).

# Between Design: Probabilistic Expectations



# Conclusion and Outlook

- **Weighting of unexpected advice reduced in within designs** (Experiments 3&4)  $\Rightarrow$  The conventional paradigm fails to capture a class of judgment processes in which expectations to receive advice are low
  - **Uncertainty** about the availability of external support: Important boundary condition for the ecological study of advice taking
- **Limitations and future research:**
  - Salience of uncertainty (i.e., trial-by-trial contrast): necessary but also sufficient
  - Natural confounding of advice and revision opportunities
  - Extensions to other measures of advice taking (e.g., sampling; Hütter & Ache, 2016)
  - Hypothesis testing vs. estimation: Continuous expectations proper (Cumming, 2014)



# Thanks for your attention!




**STATISTICAL MODELING in PSYCHOLOGY**


FREIBURG HEIDELBERG LANDAU MANNHEIM TÜBINGEN

This research was funded by the Deutsche Forschungsgemeinschaft (DFG), grant 2277, Research Training Group “Statistical Modeling in Psychology” (SMiP), and a Heisenberg grant (HU 1978/7-1) awarded to Mandy Hütter.

EBERHARD KARLS  
UNIVERSITÄT  
TÜBINGEN



 <https://uni-tuebingen.de/en/174183>

 [tobias.rebholz@uni-tuebingen.de](mailto:tobias.rebholz@uni-tuebingen.de)

 @TobiasRebholz

 0000-0001-5436-0253



# References

- Alexopoulos, T., Fiedler, K., & Freytag, P. (2012). The impact of open and closed mindsets on evaluative priming. *Cognition and Emotion*, *26*(6), 978–994. <https://doi.org/10.1080/02699931.2011.630991>
- Cumming, G. (2014). The new statistics: Why and how. *Psychological Science*, *25*(1), 7–29. <https://doi.org/10.1177/0956797613504966>
- Hütter, M., & Ache, F. (2016). Seeking advice: A sampling approach to advice taking. *Judgment and Decision Making*, *11*(4), 401–415. <https://doi.org/10.15496/publikation-13917>
- Juslin, P., & Olsson, H. (1997). Thurstonian and brunswikian origins of uncertainty in judgment: A sampling model of confidence in sensory discrimination. *Psychological Review*, *104*(2), 344–366. <https://doi.org/10.1037/0033-295X.104.2.344>
- Knox, R. E., & Inkster, J. A. (1968). Postdecision dissonance at post time. *Journal of Personality and Social Psychology*, *8*(4), 319–323. <https://doi.org/10.1037/h0025528>
- Larrick, R. P., Soll, J. B., & Mannes, A. E. (2012). The social psychology of the wisdom of crowds. In J. I. Krueger (Ed.), *Social judgment and decision making* (pp. 227–242). Psychology Press.
- Liberman, N., & Förster, J. (2006). Inferences from decision difficulty. *Journal of Experimental Social Psychology*, *42*(3), 290–301. <https://doi.org/10.1016/j.jesp.2005.04.007>
- Sniezek, J. A., & Buckley, T. (1995). Cueing and cognitive conflict in judge-advisor decision making. *Organizational Behavior and Human Decision Processes*, *62*(2), 159–174. <https://doi.org/10.1006/obhd.1995.1040>
- Thurstone, L. L. (1927). A law of comparative judgment. *Psychological Review*, *34*(4), 273–286. <https://doi.org/10.1037/h0070288>
- Trope, Y., & Liberman, N. (2010). Construal-level theory of psychological distance. *Psychological Review*, *117*(2), 440–463. <https://doi.org/10.1037/a0018963>

