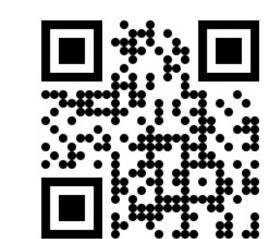


## Misarticulation: Theory and Evidence

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# Misarticulation is the subjective sense that what one communicated did not fully convey what was in their mind.

### **SUMMARY**

- This project examines the experience of 'misarticulation', that is, the subjective experience that one has not fully conveyed what was in their mind.
- Almost everyone surveyed (97%, Studies 1a-c, N=243) could recall and describe an instance of misarticulation.
- Misarticulation is associated with **negative emotions** and can leave people reluctant to share information they possess.
- Across 2 studies, we show that misarticulation can be manipulated using a design where **knowledge is held constant**, suggesting this experience does not occur just due to difference in the amount of knowledge possessed.
- We propose that misarticulation can occur either via an internal channel or external channel.
  - Through the internal channel, the communicator internally realizes (e.g., through self-talk) that what they did or will communicate does not fully convey their mental concept.
  - Through the external channel, the communicator gets external feedback (e.g., from an interaction partner or audience member) that makes them realize their communication did not fully convey their mental concept.

#### **STUDY 1: DESCRIPTIVE RECALL STUDY**

#### **METHODS:**

This study examines the features of misarticulation by asking people to recall an experience and respond to questions about this experience.

#### **RESULTS:**

- Prevalence of the experience: 97% of survey respondents report having felt misarticulation in their lives.
- Frequency of misarticulation: 61% respondents report feeling misarticulation at least once a month.
- Audience of communication: 82% respondents report having felt misarticulation while communicating with close others (friends, spouses, peers, family).
- Content of communication: Most respondents indicated that they had either been trying to 'describe a thought or idea' (41%) or were attempting to describe their emotions (37%).
- **Resulting feelings:** respondents report feeling frustrated (56%), dumb (39%), confused (39%), embarrassed (36%), and judged (27%).

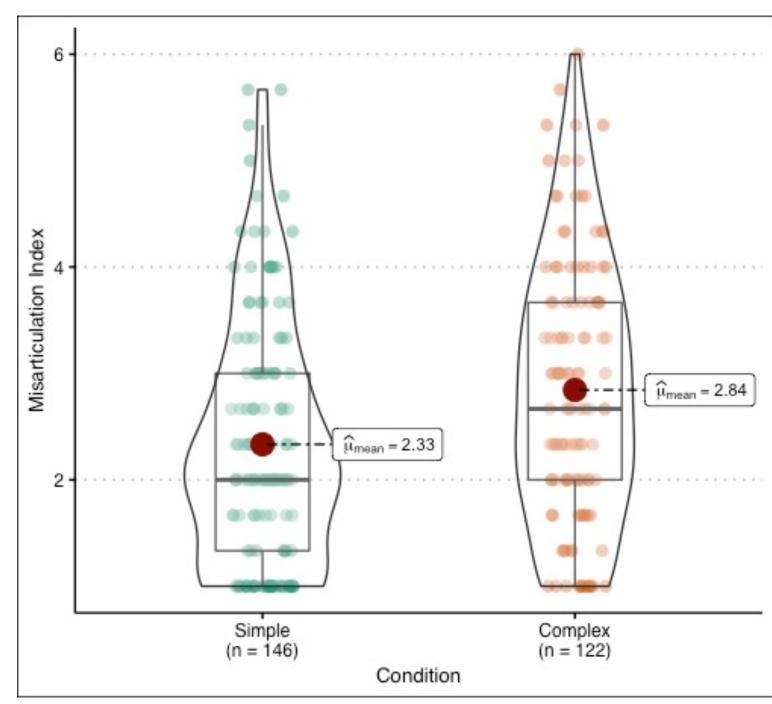
#### **STUDY 2: TEACHING CONCEPTS**

#### **METHODS:**

Participants learned a new 'word' through classifying a series of images, and then translated it into English. They were assigned to learn either a complex concept (e.g., democracy) or a simple one (e.g., vehicle).

#### **RESULTS:**

As predicted, complex concepts, once learned, led to more misarticulation.



 $t_{\text{Welch}}(248.69)$ =-3.52, p=0.001,  $Cl_{95\%}$  [-0.68, -0.19],  $n_{\text{obs}}$ =268

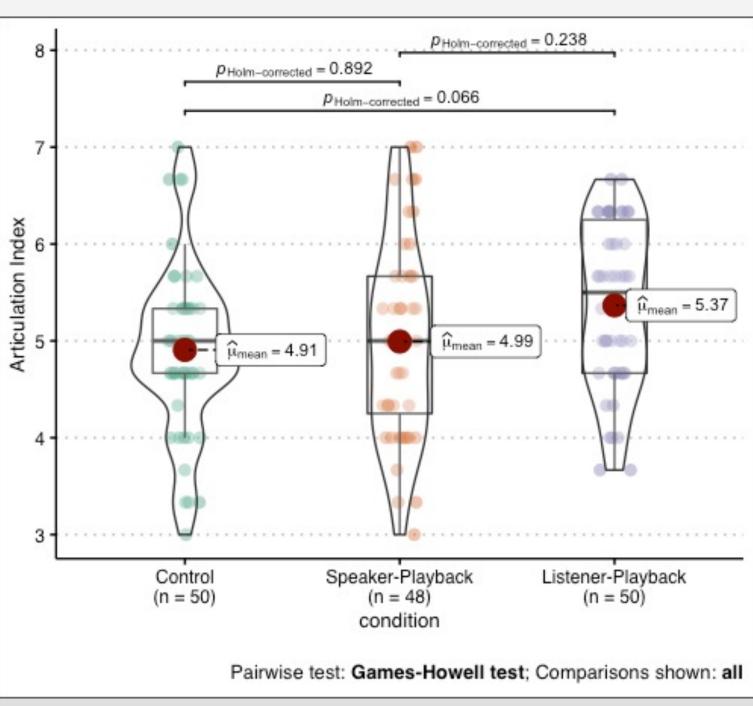
#### STUDY 3: SHARING TREASURED EXPERIENCES

#### **METHODS:**

Participants were paired with a stranger and asked to share a treasured experience. Participants either heard the listener recalling their experience, or a play back of their own telling..

#### **RESULTS:**

We find that the communicator's sense of misarticulation decreased when hearing the listener play back what they recall.



 $F_{\text{Welch}}(2,.95.68)=4.02, p=0.021, Cl_{95\%}[0.00, 0.16], n_{\text{obs}}=148$