

How Do Comparisons Shape Responses to Likert-Type **Behavioral Frequency Judgments?**

Introduction

- Likert or verbal frequency estimates of a behavior (e.g., not often, very often) do not neatly and consistently map onto numerical estimates of behavior frequency (e.g., Conrad et al., 1998; Schwarz, 1999; Woltz et al., 2012).
- This may be because vague verbal frequency estimates might inadvertently induce people to make comparisons, leading to differing interpretations of frequency (Schwarz & Oyserman, 2001; Parducci, 1965)
- •The Current Research: Examines how social and other comparisons of behavioral frequency influence Likert-type ratings about the self's "absolute" frequency of behavior engagement
- •Comparisons-Inform hypothesis: Only relevant comparisons (i.e., global, local, temporal, expert) predict self-Likert frequency estimates.
- •Shared-Method hypothesis: Relevant and irrelevant comparisons (i.e., a distant social group) predict self-Likert frequency estimates, possibly due to the similar format of Likert- type scales.

Method

Three pre-registered studies, total N = 689 undergraduates $\frac{1}{2}$ (510 women, 166 men, 13 unreported, $M_{age} = 19.11$ years)

Procedure: RPs provided self Likert-type frequency, self common-rule, and 5 direct comparison estimates for eight healthrelated behaviors (all counterbalanced). In Study 3, RPs also provided 5 non-self common-rule estimates.

Behaviors: Eating red meat, flossing teeth, washing face, eating breakfast, eating fish, washing hands, drinking caffeinated beverages, drinking alcoholic beverages

Measures (examples)

Self Likert-type: How often do you eat fish? (1 = Never, 7 = Very often)

Self common rule: How many times a month do you eat fish? (0-30) **Direct comparisons:** How often do you... (-3 = significantly less

than..., +3 = significantly more than...):

Local: ...eat fish compared to your close peers? **Global:** ... eat fish compared to the average person? **Expert:** ...eat fish compared to what experts recommend? **Temporal:** ...eat fish compared to a year ago? **Distant social group**:...eat fish compared to the average European person?

Non-self common rule (global comparison example, Study 3): How many times a month does the average person eat fish? (0-30)

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Study 1 and 2 Results (Total N = 455)





The values below the dotted line reflect the extent to which each comparison predicts self Likert-type responses beyond what is predicted by self common-rule estimates, from a series of hierarchical regressions.

Relevant comparisons were predictive of self Likert-type frequency responses (average $R^2 = .175$), but the irrelevant comparison was also predictive (average $R^2 = .088$).

Measures	1.	2.	3.	4.	5.	6.
1. Self-Likert	-					
2. Self Common-Rule	.67	-				
3. Expert Comparison	.69	.59	-			
4. Global Comparison	.71	.59	.70	-		
5. Local Comparison	.66	.54	.62	.75	-	
6. Temporal Comparison	.30	.27	.29	.30	.27	-
7. Distant Social Group Comparison	.61	.51	.62	.73	.58	.24

Correlations (averaged across behaviors) between measures. All significant at p < .001

Conrad, F. G., Brown, N. R., & Cashman, E. R. (1998). Strategies for estimating behavioural frequency in survey interviews. Memory, 6(4), 339-366.

Parducci, A. (1965). Category judgment: a range-frequency model. Psychological Review, 72(6), 407-418. Schwarz, N. (1999). Self-reports: how the questions shape the answers. American Psychologist, 54(2), 93-105. Schwarz, N., & Oyserman, D. (2001). Asking questions about behavior: Cognition, communication, and questionnaire construction. American Journal of Evaluation, 22(2), 127-160. Woltz, D. J., Gardner, M. K., Kircher, J. C., & Burrow-Sanchez, J. J. (2012). Relationship between perceived and actual frequency

represented by common rating scale labels. Psychological Assessment, 24(4), 995-1007.

References

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Self Common Rule

Expert

Common-rule measures 🕁 Direct comparison measures

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Previous Self

Distant Social Group -

The values below the dotted line reflect the extent to which each common-rule or comparison predicts self Likert-type responses beyond what is predicted by self common-rule estimates, from a series of hierarchical regressions.

Common-rule measures were largely not predictive of self Likert-type frequency responses (average $R^2 = .008$).

Of note, the irrelevant comparison was significantly predictive (average $R^2 = .058$), but the irrelevant commonrule measure was not (average $R^2 = .006$), which strengthens the Shared-Method hypothesis.

• Direct comparisons, even about a distant social group, predicted self-Likert ratings above and beyond self commonrule measures (Studies 1 and 2).

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Conclusion

 But common-rule estimates about the same comparison groups (Study 3) did not predict self-Likert frequency ratings. • The wide scope of comparative responses that seem to predict the Likert-type frequency response suggests that a similar question format might be an underlying reason for

• This research helps further the understanding of the nuances of Likert-type question formats.