



Abstract

The main aim of this study is to investigate the effect of two decision modes (choose vs. reject) on subsequent choice behavior. Two experiments showed that the choose mode increased the preference for the chosen item, while the reject mode neither increase or decrease the preference for the not-rejected item. In an additional eyetracking study, participants showed a piecewise searching pattern in the choose mode, while they showed a comprehensive searching pattern in the reject mode. This might imply that the two decision modes involved different information searching pattern and it leads to asymmetric effect in subsequent choice behavior.

Theoretical Background

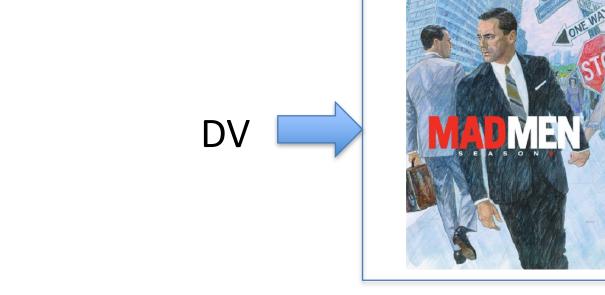
- People can make decisions actively by choosing an alternative that they prefer more or passively by rejecting less preferred alternatives
- These two decision modes have been shown to drive preference reversals and they entail different decision processes (Meloy & Russo, 2004; Shafir, 1993)
- However, relatively less has been known about the information searching pattern and the effect of these two decision modes on subsequent choice behavior
- We investigated the effect of choose and reject decision modes on subsequent choice decisions using a 2-phase choice task

Key References

THE EFFECT OF DECISION MODES ON SUBSEQUENT CHOICE BEHAVIOR Sangsuk Yoon¹, & Vinod Venkatraman¹ ¹Department of Marketing, Temple University

- Procedure: 2-phases (48 choices in each phase)
- N = 72 (Mage = 19.64, SD = 1.52, female = 36%) • Two conditions: Choose vs. Reject (N = 36, each)





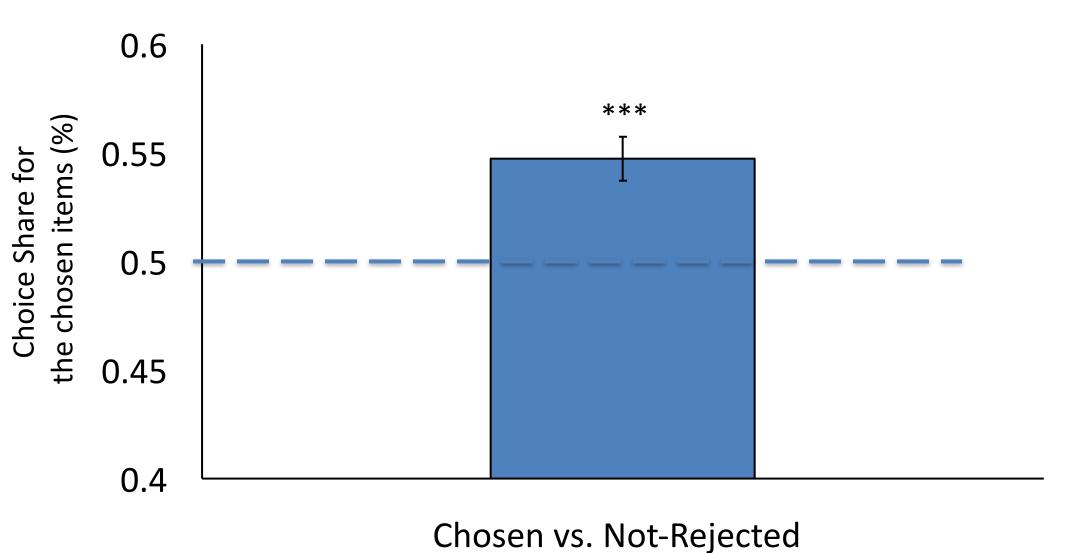
Experiment 2

- To directly compare chosen vs. not-rejected items using a within-subject design • N = 52 (Mage = 21.06, SD = 3.78, female = 62%) • Two conditions: Choose vs. Reject

- Two phases

 - Phase 1: choose vs reject (48 trials each) • Phase 2: choose (48 trials)
- Results

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Meloy, M. G., & Russo, J. E. (2004). Binary choice under instructions to select versus reject. Organizational Behavior and Human Decision Processes, 93(2), 114-128.

Venkatraman, V., Payne, J. W., & Huettel, S. A. (2014). An overall probability of winning heuristic for complex risky decisions: Choice and eye fixation evidence. Organizational Behavior and Human Decision

Experiment 1



REJECT one which you dislike **Reject Condition**



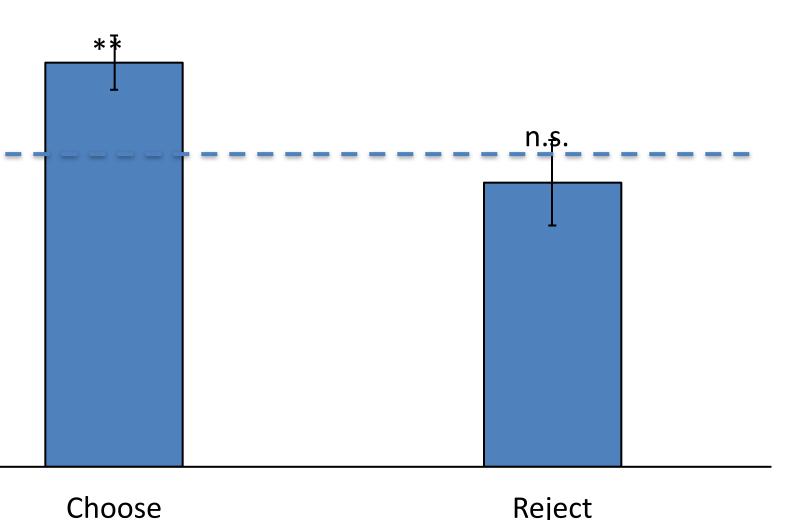
CHOOSE one which you like

Results		
	0.75	
Choice Share for the chosen/not-rejected items (%)	0.7	
	0.65	'
	0.6	
C C	0.55	
4	0.5	

- Results

Participants

- the reject mode

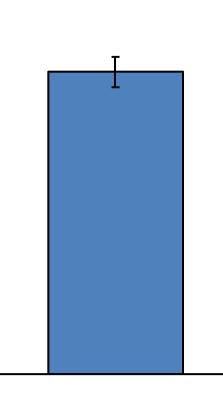


• Participants spent longer time in the rejection mode (*M* = 4.14 sec) than in the choose mode (M = 4.61 sec; F = 8.06, p = .006)

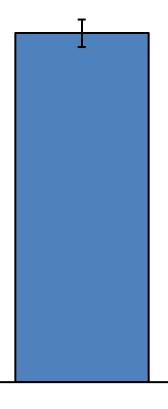
• The percentage of choosing the chosen items was greater than chance level (t = 3.13, p =.004), while that of choosing the not-rejected item was at chance level (t = -0.82, p > .250)

Experiment 3

• N = 82 (Mage = 20.26, SD = 2.43, female = 46%) • Two conditions: Choose vs. Reject (between)



Choose searched



Reject

comprehensive pattern in the choose mode (t = -2.28, p = .024)

Discussion

• Participants showed higher preference for the chosen items than not-rejected items

more

This might be because more comprehensive searching in the choose mode might influence participants perception of the items, but not in

Shafir, E. (1993). Choosing versus rejecting: Why some options are both better and worse than others. *Memory & cognition, 21*(4), 546-556. *Processes, 125*(2), 73-87.